

# CONFERENCE CALL SERVICE

EXCELLENT SOUND QUALITY CONFERENCE CALL SERVICE FOR BUSINESSES OF ANY SIZES

Conference call allow multiple caller or in this case we call it conference participants to have a discussion over the telephone from anywhere in the world simultaneously in a "**conference room**" securely and privately.



## FES Conference Call Features

### Easy to use

FES no frills conference call service is easy to start or join a conference call. Just dial your dedicated conference call number, enter a PIN and start talking!

You will get automated voice prompt when a user join or leave your conference room.

### No booking Necessary and Available 24/7/365

Hold your meeting when you want it. No pre-arrangement is required for conference call for up to 25 users simultaneously at one time.

### Crystal clear voice quality for all participants

Effective conference call require everyone to be hear clearly with no delays.

FES Conference Call service only uses the enterprise grade equipments and direct ISDN line from Telekom to offer you the clearest and most reliable service possible at all time.

### Reliable, 24/7/365 - Conference call service your business can depend on

FES Conference Call System is build from ground up using the same ultra reliable equipment as the world's largest teleconference service providers. This means that you can be sure our tele conference service will always be available when you need it. In addition to that, our conference call server is being monitored and test regularly by our automated monitoring daemon.



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# How can FES Conference Call service be cheaper than other provider without cutting corners.

FES Conference call service is cheaper because:

- 01 Our conference call service infrastructure is purpose built and we have choose to invest highly in technology to automate as much routine back-end work as possible
- 02 All our plans are simple and fix fee plan thus our account provisioning and billing process can be automated as well.
- 03 We don't have layers of manager to complicate things but we do dependable, knowledgeable, happy, enthusiast people within the company to ensure we operate with low overheads but with high efficiency.
- 04 Our parent company is an establish ISP in Australia for over 7 years now and we share the same expertise. This reduces our dependant on expensive yet unreliable out source support / suppliers.

## Excellent sound quality conference call service for businesses of any sizes

- 01 100% digital lines (ISDN).
- 02 Secure, reliable & 24/7 always available service.
- 03 Uses the same reliable equipment as the world's largest teleconference service providers.
- 04 Untimed usage. Flat fee per month.
- 05 Dedicated conference call number per account.
- 06 Simple and useful Conference Call Control Panel.



### AUTOMATED AUDIO CONFERENCING

# How much does FES Tele Conference Call Service Cost

Unlike other providers, we do not charge based on minutes and participant on each conference call because we believe in honest business. As our conference call equipment is purpose build, it cost almost nothing for you to talk longer thus our conference call plans are designed based on number of slots you can uses per account.

24/7/365 Teleconference Call service Account

## Number of maximum participants per conference call account

4 participants	RM <b>250.00</b> per month
8 participants	RM <b>350.00</b> per month
12 participants	RM <b>430.00</b> per month
16 participants	RM <b>500.00</b> per month
24 participants	RM <b>600.00</b> per month

**ADDON:** All conference call can be **recorded** and made available to authorize users for download. This recording service will only cost you extra **RM50/mth** regardless number of conferences call made.

Each teleconference account will comes with a dedicated (+60 3 6207 xxxx) phone number for your team to call and it is protected by a PIN only known to your account administrator. All our conference call plans are based on number of maximum participants and not by the minutes like other providers.

\*Our conference call service is subject to FES Fair Use Policy. All service is provision based pre-paid basis.

## Other value added features that set us apart from other conference call providers

- 01** Our conference call service will automatically announce the participant name when one join or leave the room.
- 02** Our conference call service will automatically announce the number of participants and user counts when it changes
- 03** If you have opted for our optional conference call recording service, you will be given access to our conference call control panel to access your recorded conference call. From there you can download the recorded message in .wav format ( the most compatible format) or you can email a secure link to the person of interest so he/she can download the recorded conference call. Note: All recorded conference call will be store and save on our server for 1 month only.
- 04** **Coming soon:** Our developer is in the final stages of adding Conference Call reminder service into our CCCP. Once it has been fully tested, you can use it to send automated SMS reminder to the participant 20 minutes before the schedule conference call.
- 05** **Coming soon:** Mobile conference call scheduler. You can use this secure mobile conference call portal to pre- schedule conference call and it will automatically send out SMS notification to the expected participant.